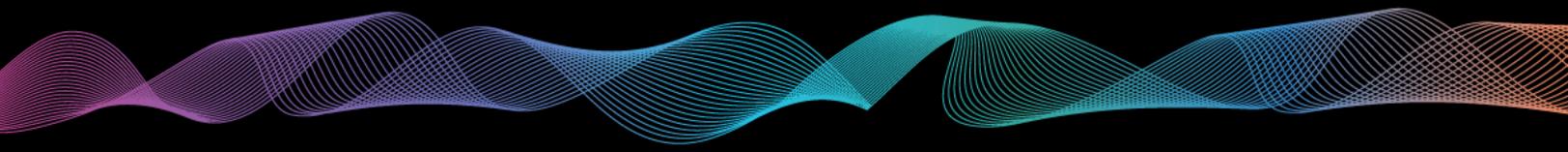


C  R O N I S
— H E A L T H —

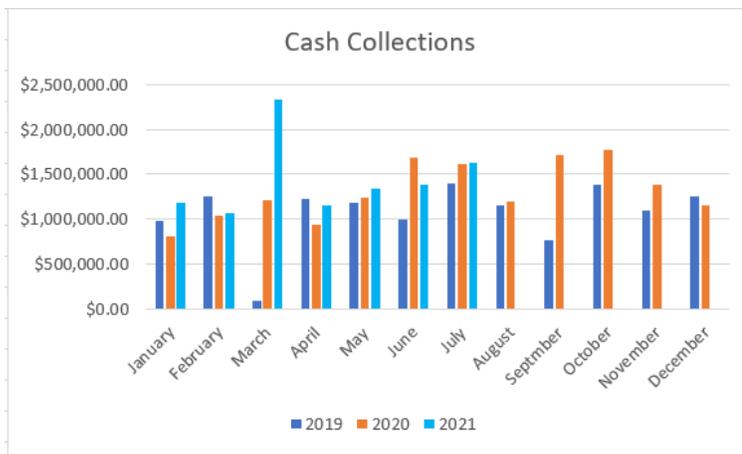


Everyday Making A Difference



Stats

- Increased average collections from 2019-2020 by \$2,968,902.39
- Increased average collections from 2020-2021 by \$1,554,806.64
- Maintained collections during the Covid19 pandemic.
- Decrease in the unbilled accounts by a monthly average of \$73K.
- Increased clean claim rate by a monthly average of \$150K
- Maintain an average of 90%+ weekly clean claim rate.



Company Quick Facts

- Mizell Memorial Hospital is an acute care facility located in Opp, Alabama.
- Operating with a capacity of 59 beds, 3 of which belong to the ICU.
- Mizell Memorial has two clinics on campus, as of August 2020 they are now certified RHC.
- Mizell employs over 200 people in their community.
- Their mission statement:

"It is the mission of Mizell Memorial Hospital to provide the highest quality healthcare, in a Christian manner with hometown compassion to the communities we serve."

Improved AR

“Outstanding improvement on the unbilled AR! Great job to all!!”

Director of Finance

We Love A Challenge

“We love the challenge of partnering with a rural hospital who is committed to improving operations, clean claim rate and are proud that Coronis has been their RCM vendor of choice since 2019.”

Coronis Health

Story

Mizell Memorial Hospital was first established in 1949 as a small rural hospital operating with a 29-bed capacity. To meet the needs of the community they needed more beds and more services. These changes in services included expansion of the facility with new additions and additional beds. Added services included nuclear medical services, a sleep center, senior behavior health care, a wellness center, and a clinic for primary care.

With no professional resources in the local community with knowledge to code and complete patient charts, help collect outstanding balances, and other daily RCM functions they partnered with Allegiance Group.

The Allegiance Group partnered with Coronis (previously Avec) to provide professional coders to assist with the coding demands of the facility. With the continued success of our coding team, Allegiance expanded our services by adding an RCM and full lift outsource of the business office. This includes cash posting and day one billing.

With the assistance of Coronis coders and the RCM team, Mizell now has all major insurance payers set up to send and receive electronic claims and payments which were previously sent by paper. Coronis has also helped to streamline the electronic claim submissions by utilizing a claims scrubber (Waystar) and improve the clean claim rate. The average maintained weekly clean claim rate is 90% and above.

Coronis RCM staff has also assisted with chargemaster updates and the complete transition of Mizell Memorial clinics to Rural Health Certified. This included new payer codes, chargemaster setup, and NPI registration in the host system as well as the claim scrubber. Coordinated efforts between Mizell staff and Coronis staff to update existing accounts with the new RHC information. This included the coding team and RCM teams to re-code accounts to RHC standards and re-bill all accounts with the new RHC information which totaled more than 500 accounts and \$100K.

Most recently Coronis staff coordinated with Mizell staff to improve operational effectiveness when billing for therapy and recurring accounts. The process was simplified and in return has made the process from admission to billing more efficient for all parties involved.

Continued Success

We at Coronis continue to help streamline RCM operations and processes with the Mizell business office staff. When the Coronis RCM team was added to Mizell they were adjusting 100% of all accounts over 365+ days in age, not pursuing denials. Coronis now collects every possible dollar on aged accounts. Our goal is to assist and improve our client's collections on outstanding balances and reduce their AR aging by improving operational effectiveness. We have added additional staff to help with our collection efforts and reduce the overall aging of patient accounts and continue our partnership with Mizell to improve all processes.

We are excited and up to the challenge to partner with facilities that want to grow and be successful!